

Resources for SCHOLARS TARGETED IN TROLLING AND DOXING INCIDENTS

If you are the target of a web-based attack:

Important: Call 9-1-1

Immediately if you or your family are in imminent physical danger.

Contact your department chair or supervisor to guide you through additional steps.

**Contact the University of New Mexico Police Department: 505.277.2241
Review other campus assistance resources online:**

<https://webmeetings.unm.edu/online-safety/responding-to-incidents.html>

- These attacks are intense, but are not usually sustained.
- Your email, social media accounts, and contact information likely will be publicized. You can request that your contact information and profile be temporarily hidden from department/unit web pages, and it is a good idea to Google your information to determine where on the web it may be published.
- Responding to harassing messages tends to prolong and inflame incidents. Consider suspending social media activity for a few days turning off notifications, especially on Twitter.
- Try to preserve all messages, email postings or voicemails you receive as evidence. Consider allying UNMPD, IT Security, or a trusted individual to sort them if you don't want to see them.
- Media outlets may contact you, but you do not need to directly respond. Consult with University Communications and Marketing (505.277.5813, or ucam@unm.edu) for guidance regarding whether a response is appropriate, and for assistance on any response.
- These events may affect your students or classes. If you believe the incident will disrupt class experiences, speak with your unit executive officer about alternative instruction arrangements.
- A trolling attack may involve someone who attends your class and records you. Unless recording is occurring due to COVID or accessibility, you may have the right to prohibit audio/video recording in your classroom.

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THE UNIVERSITY OF NEW MEXICO IS COMMITTED TO PROTECTING THE ACADEMIC FREEDOM OF SCHOLARS AND THE PERSONAL SAFETY OF EVERYONE IN OUR UNIVERSITY COMMUNITY. NATIONALLY, UNFAIR ATTACKS ON SCHOLARS HAVE INCREASED, OFTEN IN SOCIAL MEDIA, ON MESSAGE BOARDS, AND THROUGH OTHER ONLINE FORUMS. THESE “TROLLING ATTACKS” CAN BE PROFESSIONALLY DISRUPTIVE AND PERSONALLY DIFFICULT. THE UNIVERSITY HAS RESOURCES TO ASSIST IF YOU ARE THE TARGET OF ONE OF THESE CAMPAIGNS.

[HTTPS://WEBMEETINGS.UNM.EDU/ONLINE-SAFETY/RESPONDING-TO-INCIDENTS.HTML](https://webmeetings.unm.edu/online-safety/responding-to-incidents.html)